

Lead Assessor Training

Gain the skills to enable you to lead Process Professional Assessments

Do you want to ensure that your assessment programme is meeting your organisation's needs? This workshop will provide you with the competencies to lead assessments utilising Process Professional Assessment, the most comprehensive assessment method available.

After successfully completing this workshop you will be:

- Able to scope and plan a Process Professional Assessment.
- Capable of using Process Professional's objective and repeatable assessment method to manage an assessment from initiation to closure.
- Capable of managing an assessment using an ISO15504 conformant process model, a Business Excellence Model or the SEI's Capability Maturity Model® (CMM®) or CMM® Integration (CMMI®).

Objectives

To enable you to:

- Manage a Process Professional Assessment in the twin contexts of improvement and supplier risk assessment.
- Manage assessments using your organisation's chosen assessment model. Choose from:
 - an ISO15504 conformant process model
 - SEI's Capability Maturity Model® (CMM®)
 - SEI's CMM® Integration (CMMI®)
 - a Business Excellence Model.
- Analyse assessment findings to recommend to your organisation improvement opportunities and/or ways to manage risk.

Benefits

Your organisation will be able to:

- Implement an assessment method to gain sustainable business advantage
- Measure current performance to identify improvement opportunities
- Compare performance with industry benchmarks

WITHOUT external assistance.

Workshop format

Presentations are interspersed with in-class exercises to provide a thorough introduction to applying the techniques. The workshop material provided includes all presentation materials, workshop notes and additional handouts.

Pre-requisites to attending

You must have attended the appropriate Process Professional Assessor training course.

Workshop content

Managing an assessment:

- Defining the assessment scope.
- Preparing the assessment plan.
- Preparing the assessment team and briefing the participants.
- Managing the assessment performance.
- Consolidating the assessment findings.
- Disseminating the assessment findings.
- Measuring the success of the assessment.
- Closing the assessment.

Qualification

During this workshop you will be continuously assessed and will take a one hour examination. On passing both the continuous assessment and examination, you will have completed the training requirements for a Process Professional Lead Assessor. Full authorisation is dependent upon completing the requisite number of supervised assessment hours.

**Capability Maturity Model, CMM and CMMI are registered in the U.S. Patent and Trademark Office by Carnegie Mellon University.*



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Ref: 23 Lead Assessor